



Department of
**Science, Information
Technology and Innovation**

Ref: 02086-2016

Mr Paul French
Co-convenor
Brisbane CBD BUG
GPO Box 2104
BRISBANE QLD 4001

Dear Mr French

Thank you for your letter of 21 October 2016 regarding the use of lockers as part of the end of trip (EoT) facilities within Terrica Place.

I am aware of the concerns raised by staff surrounding the use of lockers at Terrica Place and the department has been actively addressing these concerns.

The relocation to Terrica Place is a result of the whole-of-government accommodation strategy.

The Queensland Government Accommodation Office within the Department of Housing and Public Works manages all lease arrangements for Queensland Government accommodation. Accordingly, the lease arrangements for Terrica Place have been established by Queensland Government Accommodation Office with the building owner, Investa Group.

In support of the lease arrangements the Department of Science, Information Technology and Innovation (DSITI) is satisfied the EoT facilities provided at Terrica Place are reasonable, noting they are a secure, air conditioned facility and include 182 lockers; 14 showers; complimentary towel service; laundry service; ironing facility; 176 bike racks including bicycle repair stand; and hair dryers in the women's shower area.

The building owner's willingness to accommodate DSITI was made evident earlier this year with the installation of 60 additional lockers and a secondary bike cage in anticipation of DSITI's relocation. It has also committed to increasing the number of lockers for DSITI should the need arise.

Clearing the lockers by the end of each working week is for the purpose of cleaning and to ensure a hygienic and safe facility. Items that are removed from lockers are held by building management and staff can claim their items within a week. This enables the EoT facility to be kept to a high standard and allows all building occupants the opportunity to use the facilities. DSITI facilities management will implement a process to manage the possessions of staff who are on unplanned leave for longer than a week.

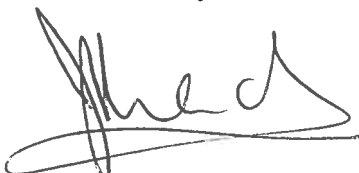
Recent monitoring of the demand for lockers has indicated a number have been available throughout the week and raises no concerns for part-time staff. Advice from the building management has been that the current users of the lockers are represented by the majority of the tenants in the building, and the process they have to manage the facility has been very well received since its implementation.

DSITI appreciates the concerns raised on behalf of its staff and has taken every opportunity to alleviate staff anxiety surrounding the relocations. Staff are encouraged to visit and assess the EoT facilities as part of the relocation to resolve and discuss their concerns. DSITI will monitor the demand and usage of the facilities and will raise any relevant issues with the building owner.

Your letter also raises concerns that employees were treated inappropriately as a result of raising their concerns. I take such allegations seriously and have requested the Chief Change and Operations Officer, Mr Evan Hill and the Chief Human Resources Officer Ms Megan Barry meet with you to discuss these concerns.

Should you require any further information, you may contact Mr Evan Hill, Chief Change and Operations Officer, Department of Science, Information Technology and Innovation by email at evan.hill@dsiti.qld.gov.au or on telephone 07 3719 7800.

Yours sincerely

A handwritten signature in black ink, appearing to read 'J Merrick', with a long horizontal flourish underneath.

Jamie Merrick
Director-General

10 / 11 / 16